

Complaint Form

The information MUST be completed to investigate your complaint.

| COMPLAINANT INFORMATION | | | | | |
|--|-------------------------------------|------------------------|--|-----------------|-----------------------|
| Name | Address | Address | | Contact Details | |
| | | | | | |
| WHAT IS DEASON FOR YOU | ID COMPLAINTS T | AINT? TICK APPROPRIATE | | | |
| WHAT IS REASON FOR YOUR COMPLAINT? TICK APPROPRIATE | | | | | |
| Quality of Care | - Abuse | - | Patient abandonment/neImpaired provideFailure to release | er | Other, please explain |
| - Misdiagnosis | Sexual contact | | | | |
| Customer Service | Misfiled prescr | ription | | | |
| - Work Cover | - Inappropriate | | records | | |
| - Billing | Excessive test/ | treatment _ | False advertising | I | |
| DETAILS OF THE COMPLAINT | | | | | |
| Provide a complete description of the complaint. Include facts, details, dates, locations, who, whom, when & where | | | | | |
| | | | | | |
| Signature: | | | | | Date: |
| (Required to file complaint) | | | | | |

Thank you for your feedback. It is our policy to respond to your complaint/feedback within 7 business days.

1st page for complainant